

Wong Orthodontics office protocols to minimize spread of COVID-19

Wong Orthodontics has always held high standards for sanitizing and sterilization of our office. We always practice universal standard precautions which aims to prevent the transmission of potentially infectious diseases and will follow the CDC's and ADA's COVID-19 recommendations. As everyone's safety is of great concern to us, the following are additional measures we have put into place to protect you as well as our office staff:

- Appointments will be scheduled to limit the number of patients in the office to allow for six feet of physical distancing.
- We will be implementing a 'Curbside Check-In'. You will receive a text the morning of your scheduled appointment with a link to our patient wellness form that needs to be completed **ASAP**, prior to entering our office. Upon arrival at our parking lot, please reply to the text message and wait in your car until you receive a text message back from us, letting you know we are ready for you to come up to our office.
- Everyone entering our office will be required to wear their own face mask. We will not be able to provide face masks as we need to conserve PPE for our staff.
- Adult patients and teens are to enter our office alone; if younger children need to be accompanied by an adult, please limit it to one person.
- All patients must wash their hands and brush their teeth **at home** prior to entering our office.
- Prompt and on time arrival is going to be key to maintaining social distancing guidelines.
- A thorough cleaning of all treatment rooms, clinic, and reception area occurred prior to re-opening and will continue throughout each day and evening. Our check-in computer, magazines, coffee station, cloth cushions and pillows will all be removed from the reception area.
- Additional sanitizing devices will be used throughout our office including air purifiers, humidifiers, and UV light disinfection appliances.
- Temperatures will be taken from everyone (including staff) prior to entering our office. If your temperature exceeds 100.4°, you cannot enter and will be asked to reschedule your appointment.
- Clinic chairs, stations, and equipment are always thoroughly sterilized after each patient.
- All staff will have appropriate PPE equipment, including gloves, scrubs, lab coats, masks and/or face shields.
- Staff will change from scrubs to personal clothing before returning home. Laundered scrubs and coats will be required for each new work day.

We realize that many of these measures can be 'scary' and intimidating, especially to younger patients. Please discuss with your children prior to their appointments, so they aren't surprised or caught off guard.

Thank you for all of your assistance in keeping everyone safe and healthy.
Wong Orthodontics